

# Emory Hill

Real Estate Services, Inc.

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Brokerage  
Construction  
HVAC Services  
Building Maintenance  
Facilities Management  
Property Management

March 23, 2011

Matt Cassarino, Co-Founder  
TourVista  
PO Box 48254  
Seattle, WA 98148

Dear Matt,

It has been an absolute pleasure working with you on our community website. Under a short-term contract to manage an apartment community newly acquired by its owner, we were called upon to overhaul the marketing plan for the community. The noticeable absence of a community website was affecting vacancy at the community and was sorely needed.

TourVista was able to work with us through staffing changes and a variety of minor delays. We can't thank you enough for your professionalism, flexibility and the beautiful product you have created for us. I am pleased and proud to turn over to the leasing agents a website that will serve as a great resource for the community. Not only is it comprehensive and easy for visitors to navigate, it is simple for the staff to update and manage. It also filled gaps that we didn't expect, with its ability to provide online maintenance request forms and requests for concierge services!

Many thanks for offering such a great product at such a great price!

Sincerely,

Jennifer Banning  
Marketing Director  
Emory Hill Real Estate Services, Inc.

Individual member of

